

# Evaluation of Predictability as a Performance Measure

Global Challenges Workshop  
February 12, 2015

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# Outline

1. Introduction
2. What is Predictability?
3. Trends in Predictability Indicators
4. Benefits of Predictability
  - a) Scheduled Block Time Setting
  - b) Fuel Loading
  - c) Stated Preference Analysis

# Goals of the Project

- Develop and validate predictability measures could be practically implemented by FAA as part of standard reporting of performance or for more routine use in cost benefit studies
- Address the following questions:
  - **Do predictability measures add value distinct from other performance measures?**
  - Can ATO influence a predictability measure?
  - Do FAA programs depend on predictability as measured by the recommended indicators?
  - **Can predictability be monetized for program benefit assessments?**

The National Center of Excellence



The Aviation Operations Research

## **Flight Predictability: Concepts, Metrics and Impacts**

Final Report — February, 2014

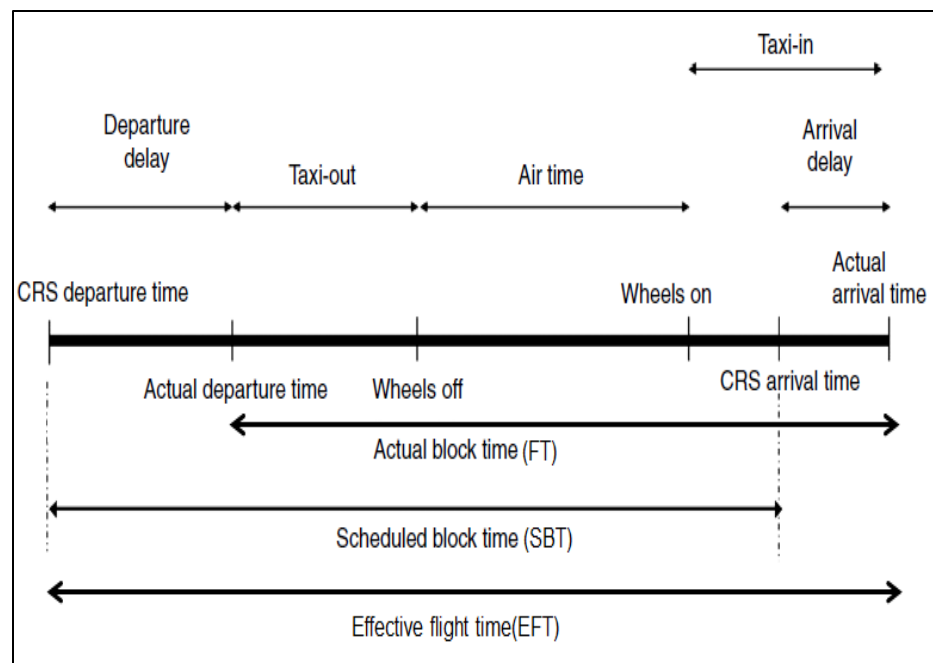
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# What is Predictability?

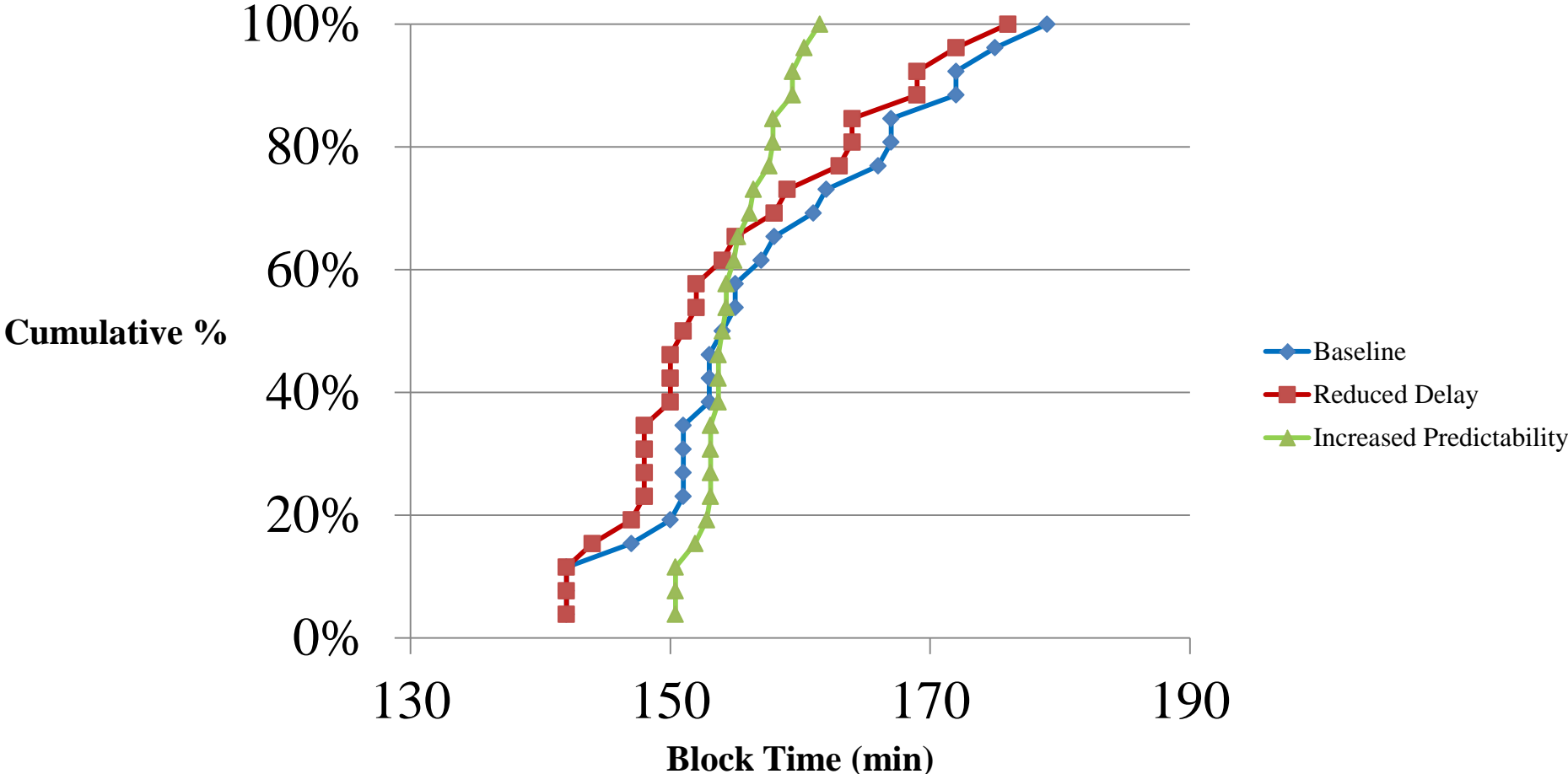
- Ability to accurately predict operational outcomes
  - Block times
  - Airborne times
  - “Effective flight time”
- Defined at different time scales
  - Strategic—several months out, when schedule is set
  - Tactical—day of operation, when flight plan is created



# Predictability and Delay

- Delay—time above some criteria value
  - Block, taxi, or airborne time vs ideal conditions
  - Schedule arrival or departure time
- Predictability—variability in block time
- Operational improvements may change one or the other, or both

# Example DFW-DCA, AA, 1900-1930, MD80, 2010-1



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# Recent Trends in Predictability

- ATL-LGA-DL Case Study
- Compare January 13 and January 14
- Disaggregate by
  - AC Type
  - 1 hr departure window
- Predictability Indicators
  - Scheduled Block Time
  - 70% percentile Actual Block time
  - A14 (% of flights arriving less than 15 min late)

| Dep Hr | AC-Type | # Flts 13 | # Flts 14 |
|--------|---------|-----------|-----------|
| 6      | B752    | 24        | 4         |
| 6      | MD88    | 1         | 20        |
| 7      | MD88    | 5         | 21        |
| 8      | MD88    | 5         | 26        |
| 11     | B752    | 29        | 21        |
| 12     | MD88    | 6         | 26        |
| 13     | B752    | 27        | 20        |
| 14     | B752    | 30        | 1         |
| 15     | MD88    | 3         | 26        |
| 18     | B752    | 25        | 24        |
| 21     | B752    | 30        | 1         |
| 21     | MD88    | 1         | 4         |



# Changes in Scheduled and Actual Block Times, ATL-LGA-DL, 1/13 and 1/14

| Dep Hr | AC Type | SBT-13 | 50 <sup>th</sup> Pct Act BT-13 | 70 <sup>th</sup> Pct Act BT-13 | A14 BT-13 | SBT-14 | 50 <sup>th</sup> Pct Act BT-14 | 70 <sup>th</sup> Pct Act BT-14 | A14 BT-14 |
|--------|---------|--------|--------------------------------|--------------------------------|-----------|--------|--------------------------------|--------------------------------|-----------|
| 6      | B752    | 128    | 124                            | 130                            | 88%       | 129    | 123                            | 124                            | 100%      |
| 6      | MD88    | 130    | 123                            | 123                            | 100%      | 129    | 120                            | 126                            | 80%       |
| 7      | MD88    | 138    | 129                            | 138                            | 100%      | 137    | 128                            | 134                            | 90%       |
| 8      | MD88    | 144    | 127                            | 128                            | 80%       | 135    | 132                            | 144                            | 65%       |
| 11     | B752    | 137    | 124                            | 128                            | 93%       | 132    | 116                            | 119                            | 90%       |
| 12     | MD88    | 141    | 125                            | 131                            | 100%      | 135    | 128                            | 135                            | 62%       |
| 13     | B752    | 138    | 130                            | 134                            | 93%       | 134    | 125                            | 132                            | 70%       |
| 14     | B752    | 135    | 122                            | 126                            | 87%       | 132    | 146                            | 146                            | 0%        |
| 15     | MD88    | 139    | 129                            | 133                            | 100%      | 136    | 133                            | 141                            | 65%       |
| 18     | B752    | 144    | 128                            | 135                            | 72%       | 135    | 120                            | 123                            | 67%       |
| 21     | B752    | 139    | 127                            | 130                            | 93%       | 126    | 114                            | 114                            | 100%      |
| 21     | MD88    | 140    | 121                            | 121                            | 100%      | 129    | 121                            | 126                            | 75%       |

# System-wide Trends

- Method for calculating weighted average predictability metrics for each quarter (from Q1, 2010 to Q3, 2014) based on ASPM data (weekdays flights)
- Trends in metrics

# Methodology of Calculating Weighted Average SBT for Each Quarter

## Motivation:

- Remove block time changes that result from changes in the aircraft type and scheduled gate out time window

## Procedures:

- Categorization
- Matching
- Calculate weighted average

# Methodology of Calculating Weighted Average SBT for Each Quarter

## 1. Categorization

- Dep, Arr, airline, aircraft type, scheduled gate out hour window
- E.g.

| ID | Departure | Arrival | Airline | Aircraft type | Hour window (from 0 to 24) | Q1, 2013          |                       | Q2, 2013          |                       |
|----|-----------|---------|---------|---------------|----------------------------|-------------------|-----------------------|-------------------|-----------------------|
|    |           |         |         |               |                            | Number of flights | Mean SBT (in minutes) | Number of flights | Mean SBT (in minutes) |
| 1  | ATL       | DCA     | DAL     | MD88          | 12                         | 25                | 104                   | 48                | 106                   |
| 2  | ATL       | FLL     | DAL     | B752          | 16                         | 40                | 117                   | 26                | 113                   |
| 3  | DCA       | MIA     | AAL     | B738          | 3                          | 0                 | 0                     | 0                 | 0                     |
| 4  | ATL       | MCO     | DAL     | B752          | 15                         | 0                 | 0                     | 5                 | 88                    |
| 5  | ABQ       | DAL     | SWA     | B733          | 2                          | 24                | 96                    | 18                | 105                   |

# Methodology of Calculating Weighted Average Metrics for Each Quarter

## 2. Matching

- Exclude “0 flights” combinations
- For example, total number of matched flights is  $25+48+40+26+24+18=181$
- Weights for combination 1 is  $(25+48)/181=0.40$

| ID | Departure | Arrival | Airline | Aircraft type | Hour window (from 0 to 24) | Q1, 2013          |                       | Q2, 2013          |                       | weights |
|----|-----------|---------|---------|---------------|----------------------------|-------------------|-----------------------|-------------------|-----------------------|---------|
|    |           |         |         |               |                            | Number of flights | Mean SBT (in minutes) | Number of flights | Mean SBT (in minutes) |         |
| 1  | ATL       | DCA     | DAL     | MD88          | 12                         | 25                | 104                   | 48                | 106                   | 0.40    |
| 2  | ATL       | FLL     | DAL     | B752          | 16                         | 40                | 117                   | 26                | 113                   | 0.36    |
|    |           |         |         |               |                            |                   |                       |                   |                       |         |
| 5  | ABQ       | DAL     | SWA     | B733          | 2                          | 24                | 96                    | 18                | 105                   | 0.24    |

# Methodology of Calculating Weighted Average Metrics for Each Quarter

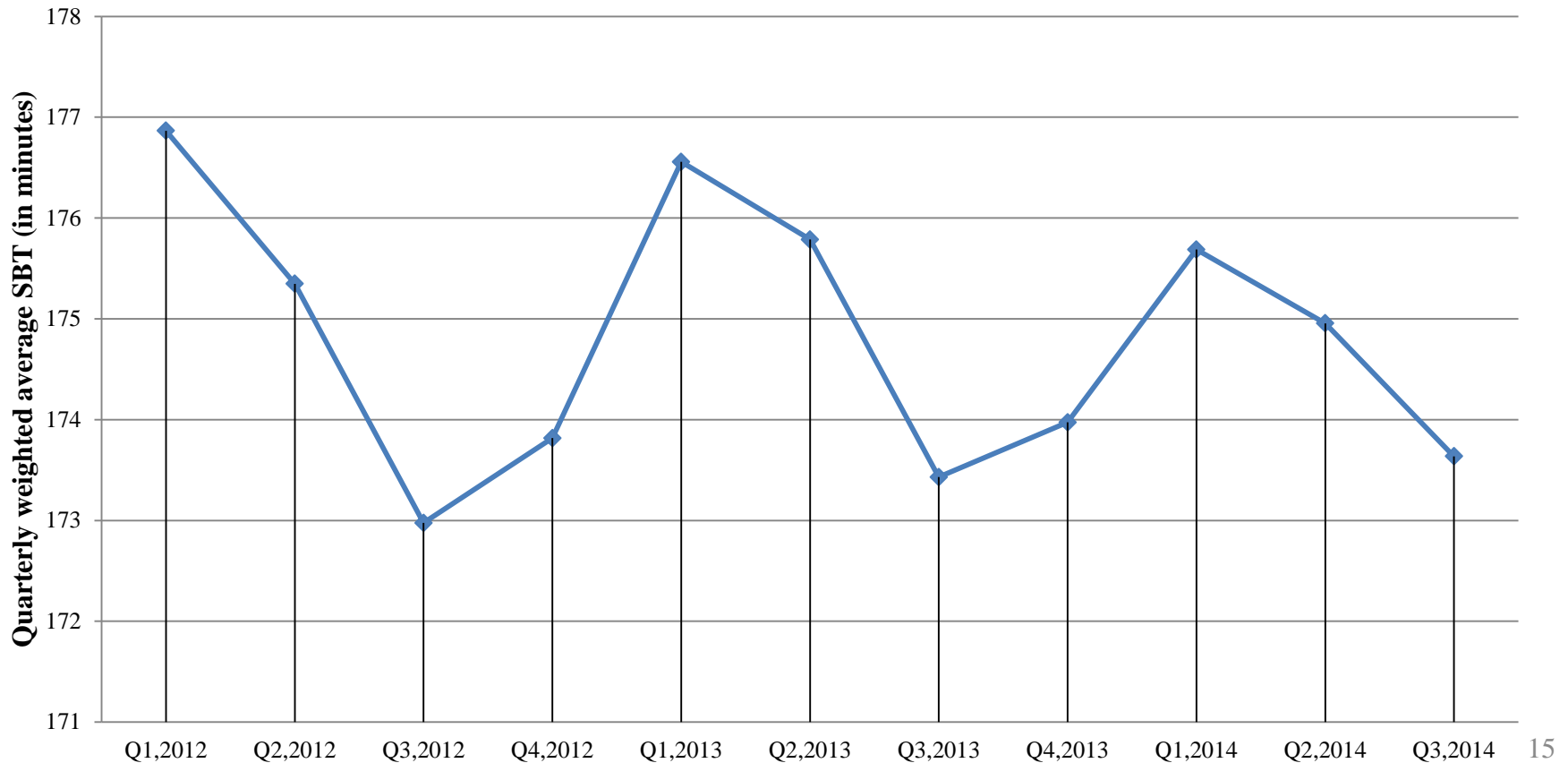
## 3. Weighted average for each quarter

- E.g. for Q1, 2013, the weighted average  $SBT=104*0.4+117*0.36+96*0.24=108$

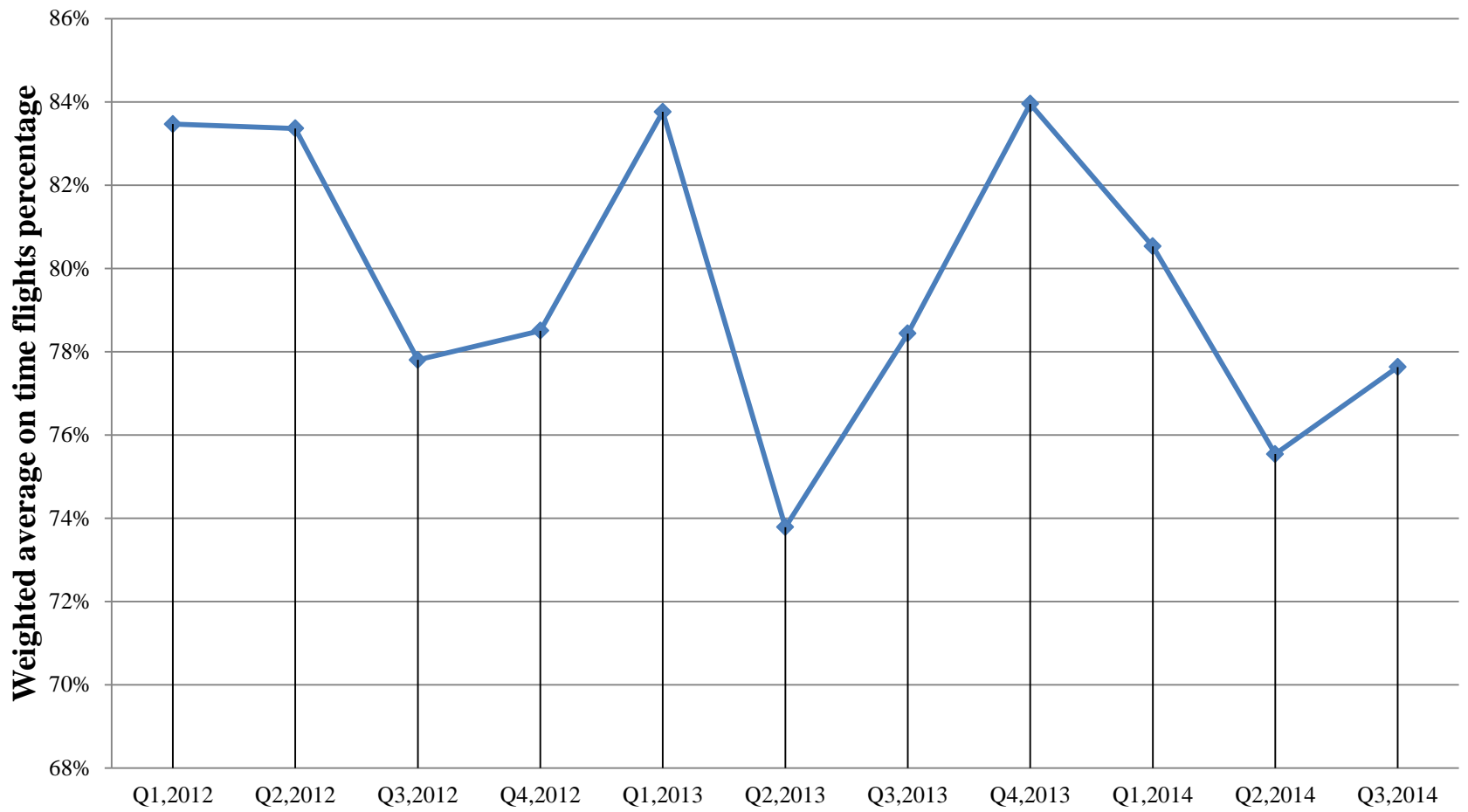
| ID                    | Departure | Arrival | Airline | Aircraft type | Hour window (from 0 to 24) | Q1, 2013          |                       | Q2, 2013          |                       | weights |
|-----------------------|-----------|---------|---------|---------------|----------------------------|-------------------|-----------------------|-------------------|-----------------------|---------|
|                       |           |         |         |               |                            | Number of flights | Mean SBT (in minutes) | Number of flights | Mean SBT (in minutes) |         |
| 1                     | ATL       | DCA     | DAL     | MD88          | 12                         | 25                | 104                   | 48                | 106                   | 0.40    |
| 2                     | ATL       | FLL     | DAL     | B752          | 16                         | 40                | 117                   | 26                | 113                   | 0.36    |
| 3                     | ABQ       | DAL     | SWA     | B733          | 2                          | 24                | 96                    | 18                | 105                   | 0.24    |
| Average quarterly SBT |           |         |         |               |                            | 108               |                       | 108               |                       |         |

# Trends of Weighted Average SBT for Major Airports and Airlines

- We try to only include the 34 airports and 17 airlines suggested by the FAA internal data spreadsheet, and we end up with 1732 matched combinations {Dep, Arr, Airline, AC type, hour window} for 34 airports and 11 airlines
- After we filter out those combinations with number of flights smaller than 10, we end up with 586 matched combinations for 33 airports and 11 airlines

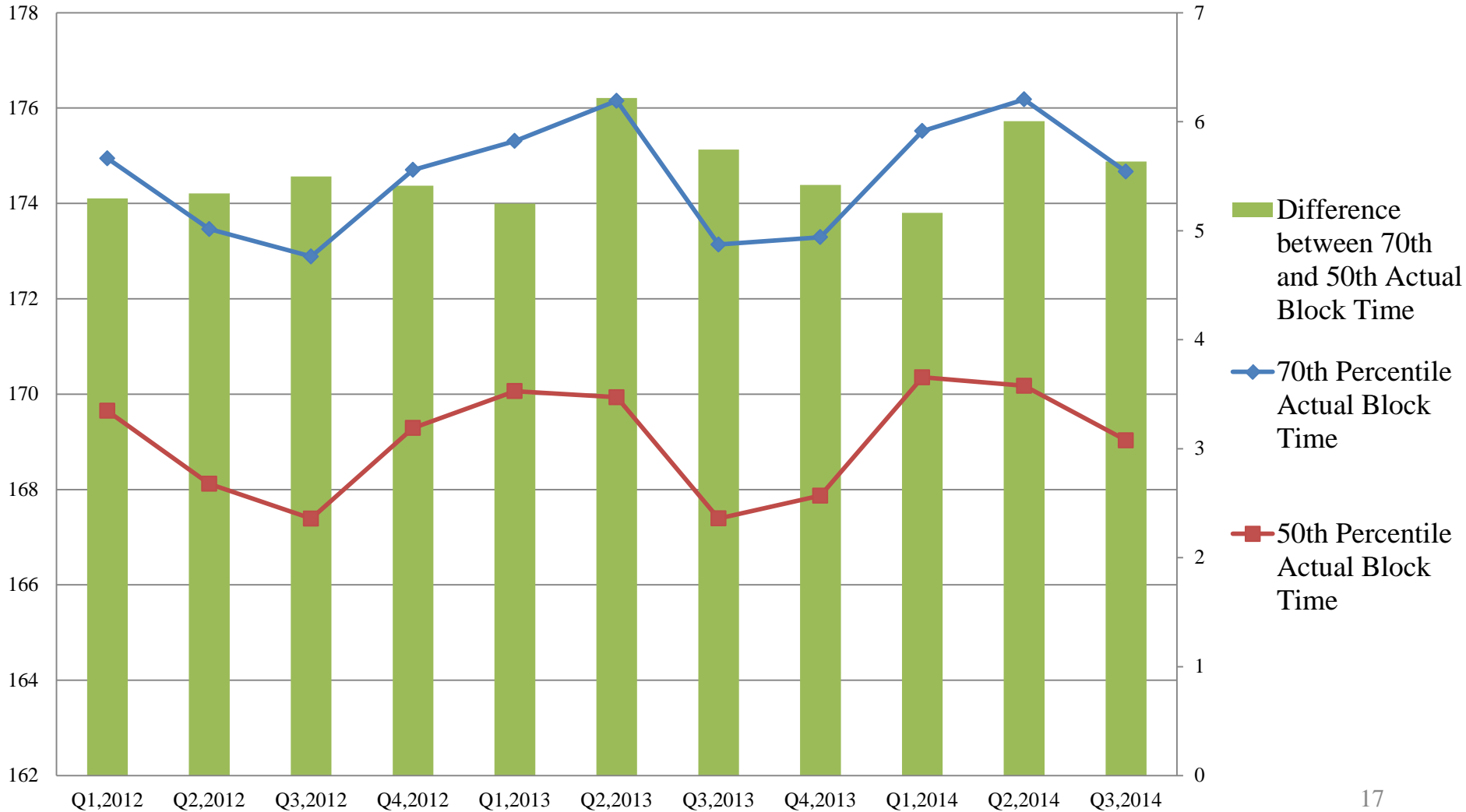


# Trends of On-time Performance (A14) for Major Airports and Airlines





# Trends of 50<sup>th</sup> and 70<sup>th</sup> Percentile Actual Block Time for Major Airports and Airlines



# Outline

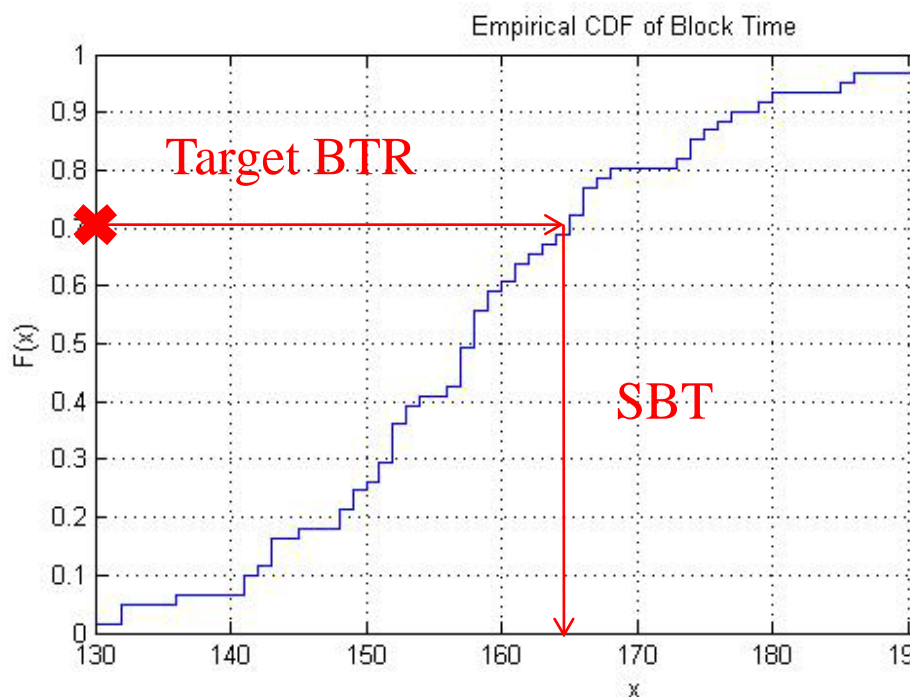
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# Scheduled Block Time (SBT) Model

- Modeling the impact of flight predictability on airline SBT setting
- Capturing predictability
  - Past experience: standard deviation
    - Largely driven by extremely long flight times
    - Cannot accurately reflect the airline's trade-off : keeping SBT short vs. achieving high on-time performance
  - Learn from industry practice
    - What matters: not the extreme value, but to capture the distribution of block time
    - More weight on certain regions of the distribution, less weight on the rest

# Industry Practice on SBT

- Interview with Delta Air Lines personnel
- Block time setting group creates annual SBT file
- Based on historical block time data: BTR  $\rightarrow$  SBT
- Proportion of flights: realized block time  $\leq$  SBT



- Flights are grouped to generate the distribution
  - OD pair, aircraft type, departure time of the day, airline, quarter
- How long do they look back?
  - Airborne time: past 5 years
  - Taxi-out time: more recent dataset
- Predicting the future
  - Simulated data for expected changes

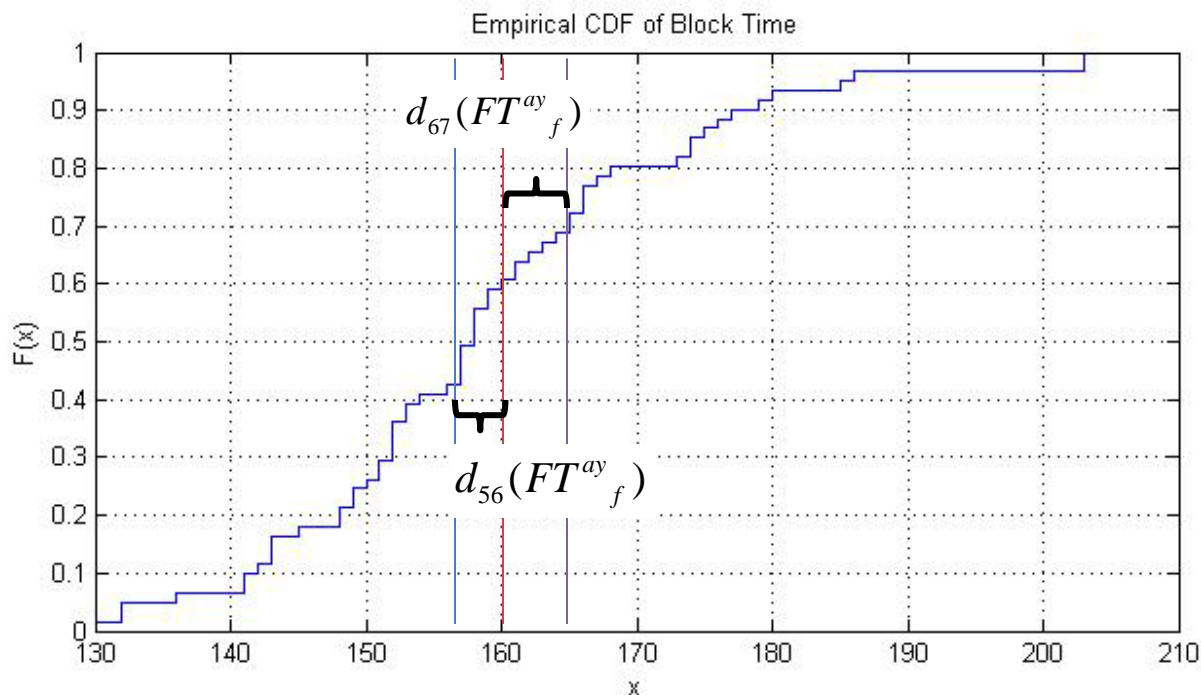
## Scheduled Block Time (SBT) Model

- Modeling the impact of flight predictability on airline SBT setting
- Percentile model for SBT setting
  - Relate SBT to historical block time
  - Predictability is depicted by segmenting the historical block time distribution
  - Treat different segment of the distribution differently
  - Allow for seeing the contribution of each segment

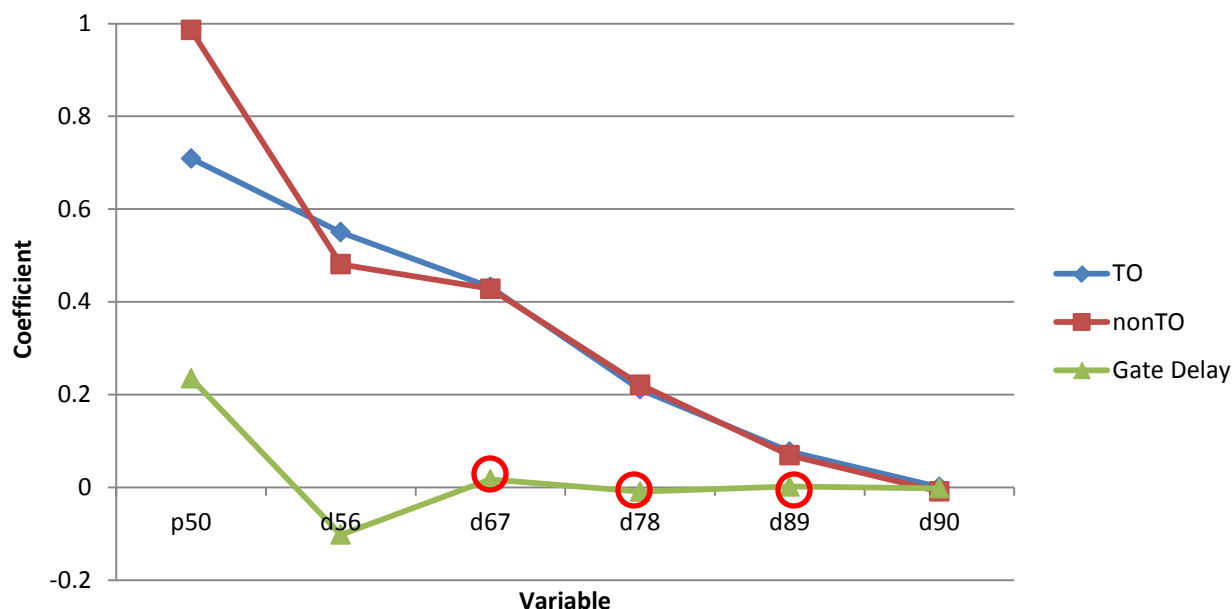
# Percentile Model

- Capture the distribution with piece-wise approximation
- 50<sup>th</sup> to 100<sup>th</sup> percentile of BT distribution
- Median and the difference every 10<sup>th</sup> percentiles:

$$d_{56}(FT^{ay}_f) = p_{60}(FT^{ay}_f) - p_{50}(FT^{ay}_f)$$



# Estimation Results – Updated Model



- Where should we focus to reduce SBTs setting through predictability (adjusting historical BT distribution)?
- Effect of historical BT:
  - Median and inner right tail yield the most impact on SBT
  - Far right tail (extreme values) doesn't matter too much
- Effect of gate delay:
  - Currently negligible, insignificant
  - Future: should it be given more consideration?

# Cost of Scheduled Block Time

- Statistical cost estimation:  
cost=g(output, factor prices, time variables)

- Time variables

- Schedule  $\square$  Actual

- Fractions in

- $S \cap A$
    - $\sim S \cap A$
    - $S \cap \sim A$
    - Etc

- Results

- Cost penalty for  $\sim S \cap A$
  - Little or no cost saving for  $S \cap \sim A$

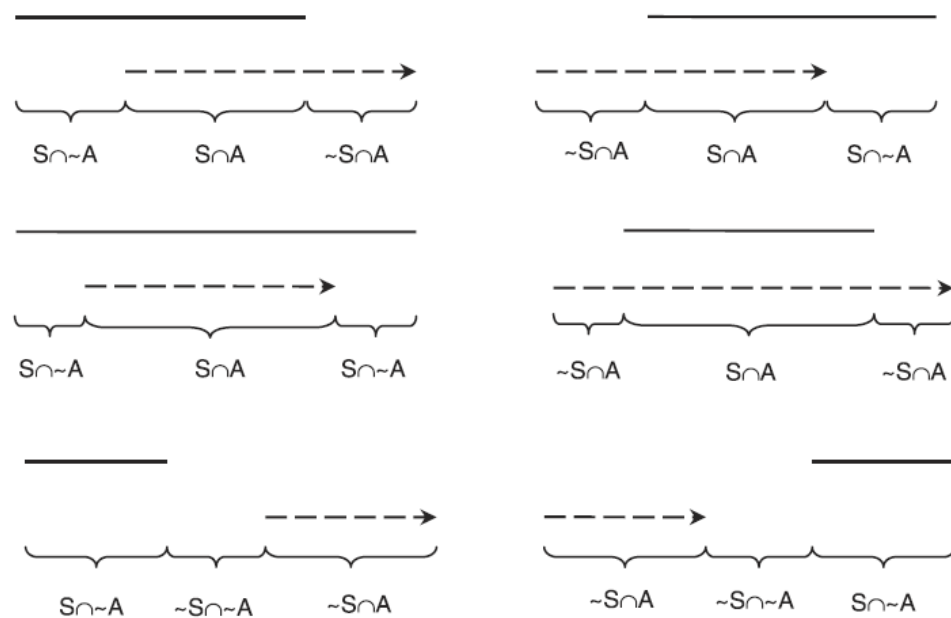


Fig. 4. Identification of time components in six possible situations.



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# Quantifying Uncertainty Reflected in Fuel Loading

- In the flight planning process, airline dispatchers load discretionary (i.e., non-mission fuel) fuel for a number of reasons, one of which is to hedge against *uncertainty*
  - Airport outages
  - Weather events
  - Possible re-routes
- While some of this discretionary fuel is federally mandated (i.e. reserve), some of it is not
- What is the cost of carrying discretionary fuel?

# Who Makes Fuel Decisions?

- Flight dispatchers
  - Airline employees, responsible for planning and monitoring all flights for an airline
  - Act as point of contact for pilots during flight
  - Determine characteristics of flight plan
    - Actual routing from origin to destination
    - How much fuel to load, including extra fuel for contingencies

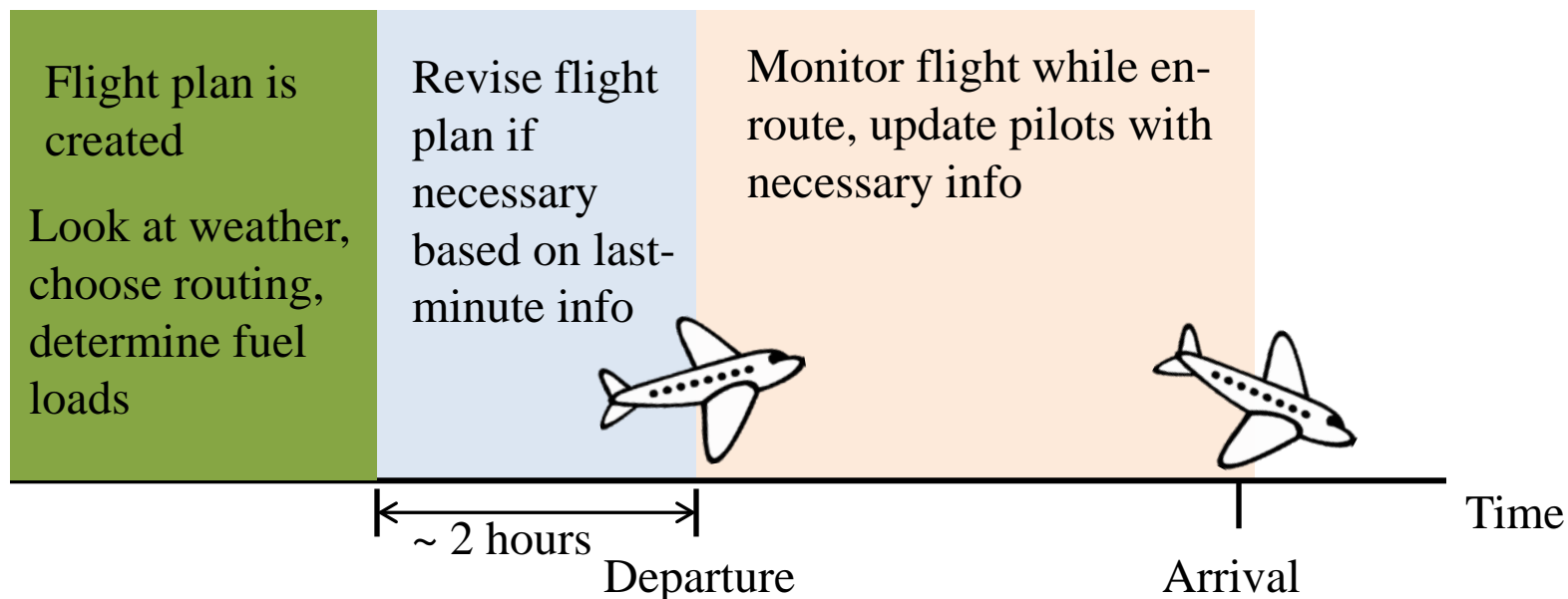


## Operational Control Center (OCC)

**~200 people, working in a single room at a company's headquarters**

# Flight Planning Basics

- Timeline of dispatcher duties for a single flight



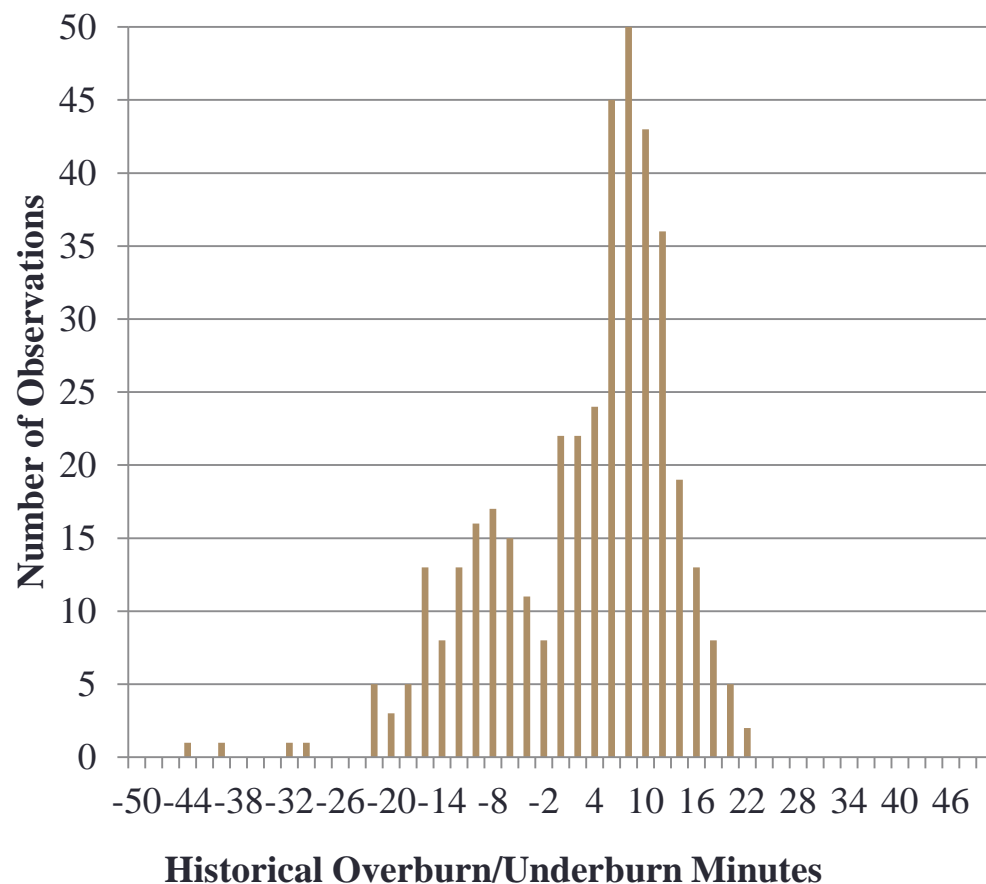
- Domestic dispatchers plan and monitor up to 40 flights in one ~9hr shift

# Fuel Loading Distribution

| Flight Plan Fuel (B757)  | REQUIRED        | DISCRETIONARY | Description                         |
|--------------------------|-----------------|---------------|-------------------------------------|
| TAXI                     |                 | :19/538       | Suggestion based on historical data |
| TRIP MSP/KMSP-LAS/KLAS   | 2:50/20714      |               | Flight Planning System              |
| ALTN:PHX/KPHX FL260      | :46/5313        |               | Dispatchers' judgment               |
| ALTN:**ONT/KONT FL240    |                 | :40/4726      | Dispatchers' judgment               |
| RESERVE FUEL             | :45/4500        |               | FAR requirement                     |
| CONTINGENCY FUEL         | :06/575         | :34/3259      | Suggestion based on historical data |
| MIN FUEL FOR T/O         | 31103           |               |                                     |
| BLOCK FUEL               |                 | 34900         |                                     |
| ON FUEL 13648            | TAXI IN :05/142 |               |                                     |
| TARGET GATE ARRIVAL FUEL | 13506           |               |                                     |

# Uncertainty and Flight Planning Basics

- Mission and reserve fuel is mostly calculated by the FPS
- The dispatcher has control over the contingency fuel
- How much contingency fuel should be added?
- Tool called Statistical contingency fuel (SCF)
  - Overburn/underburn fuel for historical similar flights are plotted on a histogram
  - The 95<sup>th</sup> and 99<sup>th</sup> percentile of overburn are shown to dispatchers: SCF95 & SCF99
  - The quantity represents the following: 99% of historical flights needed at the maximum SCF99 minutes of fuel beyond those planned to complete their mission



Overburn or Underburn is planned vs. actual burn

# What is Additional Fuel, and What is the Cost to Carry this Additional Fuel?

## Two definitions of additional fuel

**Fuel on arrival definition:** Total Fuel on Arrival with Tankering, Reserve, and 1<sup>st</sup> Alternate Fuel Removed


**Contingency fuel definition:** “Additional” Contingency Fuel (fuel above SCF 99) plus 2<sup>nd</sup> Alternate Fuel

# Dataset for Analysis

- All domestic flights for a year (June 2012 to May 2013) operated by Delta Airlines (we also have international flights, but this analysis is only for domestic)
- Flight statistics
- Fueling information (mission fuel, reserve fuel, tankering fuel, contingency fuel, suggested contingency fuel (SCF95/SCF99), alternate fuel – but not if an alternate is required, just if it's present)
- Actual fuel burn (fuel out and fuel in)
- Actual weather at the time of schedule arrival from NOAA

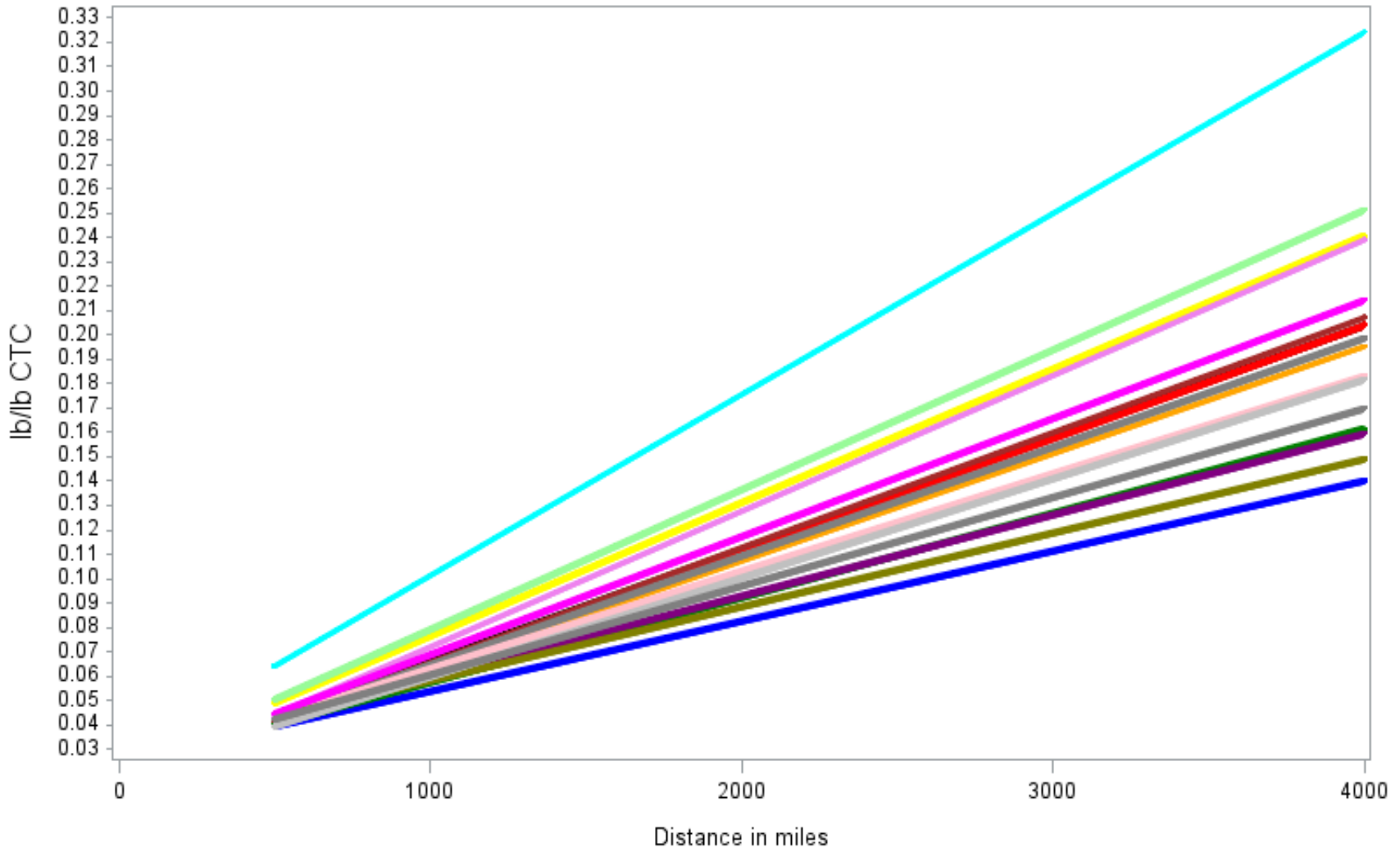


# Estimate Cost to Carry Factors

- Estimating the quantity of additional fuel loaded for both definitions of additional fuel is just calculation – but this additional fuel loaded needs to be converted into fuel burned
- There is a cost to carry this additional fuel in terms of additional fuel burned
- We calculated our own “cost to carry” factors which capture the fuel burned per pound of fuel carried per mile
- Special recognition for:
 

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- Delta has their own numbers, but these are less useful in a research context

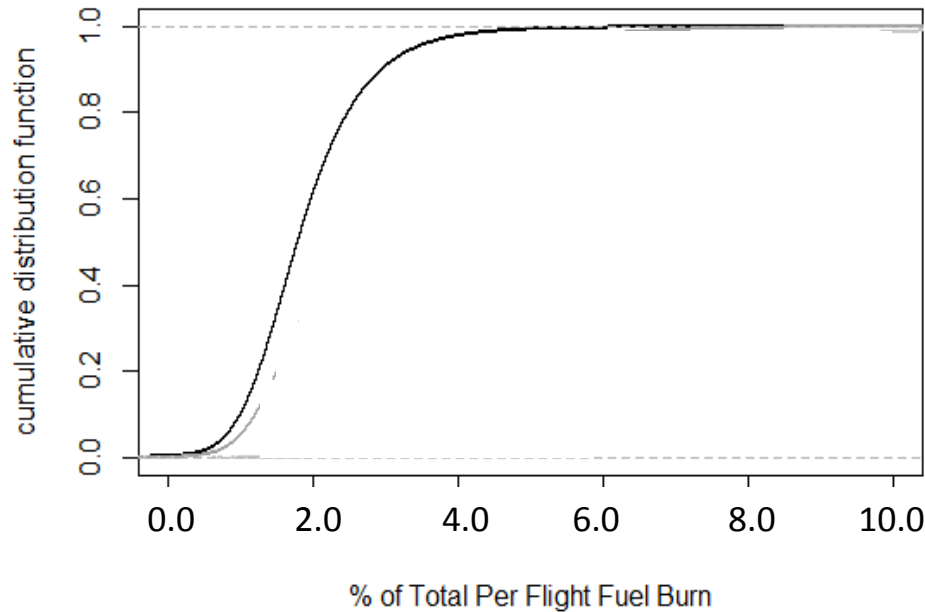
# Cost-to-Carry Factor Estimates in lb/lb



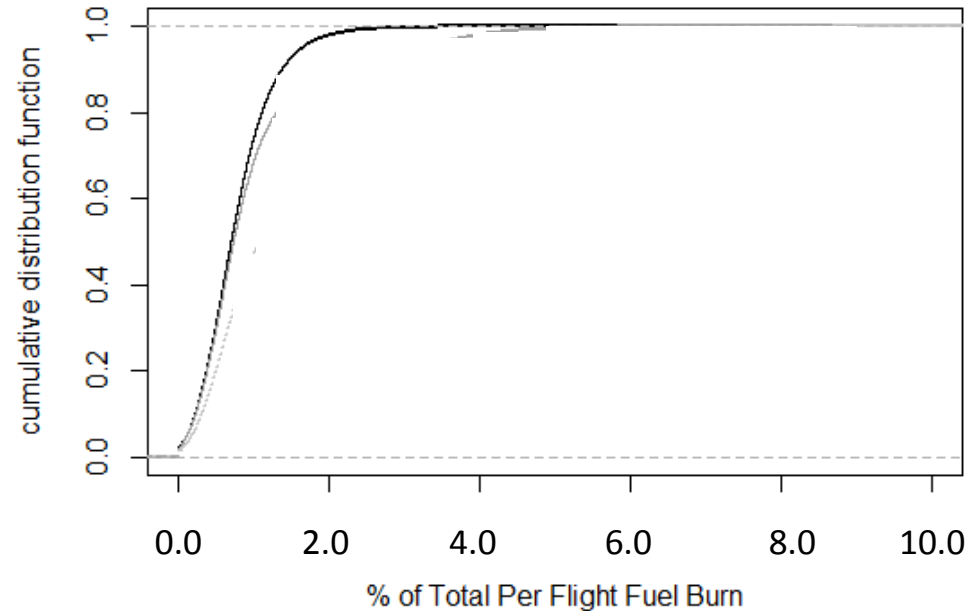
|  |          |  |                   |  |          |  |            |
|--|----------|--|-------------------|--|----------|--|------------|
|  | A319     |  | A320              |  | A330-200 |  | A330-300   |
|  | B737-800 |  | B737-800 Winglets |  | B747-400 |  | B757-200   |
|  | B757-300 |  | B767-300          |  | B767-400 |  | B777       |
|  | MD88     |  | DC9               |  | MD90     |  | B767-300ER |

# Distribution of the Percent of Fuel Consumed Attributed to Carrying Additional Fuel

### Fuel on Arrival



### Contingency Fuel



**Fuel on arrival definition:** Total Fuel on Arrival with Tankering, Reserve, and 1<sup>st</sup> Alternate Fuel Removed

**Contingency fuel definition:** “Additional” Contingency Fuel (fuel above SCF 99) plus 2<sup>nd</sup> Alternate Fuel

# Annual Cost to Carry Across our Study Airline for All Domestic Flights

|                         | Cost to Carry (lbs)  | Cost to Carry @ \$2/gallon (\$) | Cost to Carry @ \$3/gallon (\$) | Cost to Carry @ \$4/gallon (\$) | CO <sub>2</sub> (lbs) |
|-------------------------|----------------------|---------------------------------|---------------------------------|---------------------------------|-----------------------|
| <b>Fuel on Arrival</b>  | 1.86*10 <sup>8</sup> | 5.56*10 <sup>7</sup>            | 8.35*10 <sup>7</sup>            | 1.11*10 <sup>8</sup>            | 5.81*10 <sup>8</sup>  |
| <b>Contingency Fuel</b> | 9.46*10 <sup>7</sup> | 2.83*10 <sup>7</sup>            | 4.24*10 <sup>7</sup>            | 5.65*10 <sup>7</sup>            | 2.95*10 <sup>8</sup>  |

- We aggregate the yearly cost to carry fuel across the entire domestic aviation system (assuming all other carriers behave like our study airline)
  - *The fuel on arrival benefit pool* is 1.9 billion lbs of fuel (~\$835 million)
  - *The contingency fuel benefit pool* is 946 million lbs of fuel (~\$424 million)

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# Stated Preference Analysis

- Airline ATC Coordinators asked to choose between a set of hypothetical GDPS
- Attributes of GDPS chosen to reveal utility functions
- Unpredictability premium for delay is about 15%

| Attributes  | GDP A | GDP B |
|---|-------|-------|
| Average Delay per Flight (minutes)                      | 50    | 35    |
| Maximum Flight Delay (minutes)                          | 250   | 270   |
| Unrecoverable Delay per Flight (minutes)                | 15    | 0     |
| Change in Delay per flight after Initial Plan (minutes) | -5    | -20   |
| Lead Time (minutes)                                     | 100   | 100   |
| Number of Revisions                                     | 1     | 1     |

Strongly prefer A   Somewhat prefer A   No preference   Somewhat prefer B   Strongly prefer B

○   ○   ○   ○   ○

| Variable   | Estimate               | T-stat |
|--|------------------------|--------|
| Average delay per flight <sup>a</sup>              | -0.078*** <sup>b</sup> | -10.5  |
| Maximum flight delay <sup>a</sup>                  | 0.002                  | 0.64   |
| Negative change in delay per flight <sup>a,c</sup> | -0.011***              | -3.11  |
| Positive change in delay per flight <sup>a,c</sup> | -0.012***              | -2.82  |
| Lead time <sup>a</sup>                             | 0.0001                 | 0.05   |
| Number of revisions <sup>a</sup>                   | -0.136                 | -0.58  |
| Threshold 1  | -1.472***              | -5.03  |
| Threshold 2  | -0.259                 | -0.89  |
| Threshold 3  | 0.189                  | 0.65   |
| Threshold 4  | 1.293***               | 4.42   |
| Log-likelihood                                     | -476.42                |        |
| Number of obs.                                     | 368                    |        |

Thank You. Questions?